



MDofficeManager

Secure Instant Messaging

Included with all our services, we offer free Secure Instant Messaging Software which provides instant contact with our support center personnel. The program is easy to use, completely secure, and takes just minutes to install. We can provide multiple login IDs for your employees on multiple computers if you choose. In addition to the instant messaging capability, the software provides the ability to securely transfer files, and send screen shots. This service reduces emails and phone calls for your staff.

If you are interested in expedited customer/technical support, then please read the instructions below to request your unique username and password.

Requesting Access to Secure Instant Messaging (SIM)

To begin the install process, you first need to request a user id and password. This is a secure, closed loop system that resides on our HIPPA compliant server. By requesting this service, you agree to maintain HIPPA compliance on all messaging and transfers. On the Request Form you will be required to include the name of the person who is authorizing this service.

To request user id and password, please click this link [SIM Request](#). You will receive information within 1 business day.